

LitSupport & Case Consulting

Call us 'on the fly' for help with your case!

For more information contact: info@syntricate.com

NEW Offering!

LitSupport & Case Consulting: Now that you've attended Summation training, do you need a quick hour or two of Summation support to get started, or to ask specific questions that relate to your cases or matters in Summation? Or, would you like to purchase bundles of time where you can simply call us for litigation support 'on the fly'?

LitSupport & Case Consulting was developed to help when:

- You need 'on the fly' litigation support
- You need help getting started
- You need help setting up cases
- You have a specific case need that you want to explore in your environment
- You need suggestions on best practices or work-arounds
- You need help trouble-shooting

Areas of Support:

- Administration
 - Users and Groups
 - Admin Roles
 - System Configuration, Options, Logs
 - Data Sources
- Case Management
 - Case List
 - Creating a Case
 - Permissions
 - Managing Custodians
 - Evidence Processing
 - Importing Evidence
 - Configuring Review Tools
 - Global Replace
 - Production Sets and Exporting Product Sets
 - Exporting Data
- Review
 - Review Page Navigation and Layouts
 - Searching
 - Visualization
 - Predictive Coding
 - Document Review
 - Annotations
 - Transcripts

SYNTRICATE

Some topics and items in this class syllabus are subject to change. This document is for information purposes only. Syntricate makes no warranties, express or implied, in this document. AccessData, AccessData Certified Examiner, ACE, Distributed Network Attack, DNA, Forensic Toolkit, FTK, LAB, Password Recovery Toolkit, PRTK, Registry Viewer, and Ultimate Toolkit are registered trademarks of the AccessData Group, LLC. in the United States and/or other countries. Other trademarks referenced are property of their respective owners.

LitSupport & Case Consulting

Call us for 'on the fly' for help with your case!

For more information contact: info@syntricate.com

(Continued)

Terms: LitSupport & Case Consulting refers to features and functionality within the User Interface.

- LitSupport and Case Consulting is NOT Technical Support or backend (SQL) services. Technical Support about software behavior and/or errors should continue to be routed to AD TechSupport at legalsupport@summation.com or (800) 658-5199.
- LitSupport and Case Consulting is provided over a Webex Platform. The support begins once the user signs into the Webex platform. This is not intended for a large "classroom" audience. Time is expended in hourly increments.
- Syntricate prohibits the recording of any LitSupport & Case Consulting.

For more information, contact: info@syntricate.com.

SYNTRICATE

Some topics and items in this class syllabus are subject to change. This document is for information purposes only. Syntricate makes no warranties, express or implied, in this document. AccessData, AccessData Certified Examiner, ACE, Distributed Network Attack, DNA, Forensic Toolkit, FTK, LAB, Password Recovery Toolkit, PRTK, Registry Viewer, and Ultimate Toolkit are registered trademarks of the AccessData Group, LLC. in the United States and/or other countries. Other trademarks referenced are property of their respective owners.